

CLIFFORD'S

FAMILY FUNERAL DIRECTORS LTD

CMA - STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help families think through their options and make choices, and to let them compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only) £ 1,800.00

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.

Taking care of all necessary legal and administrative arrangements £ 400.00

Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care £ 220.00

Care of the deceased person before the funeral in appropriate facilities. The deceased person will rest at Clifford's Family Funeral Directors Limited, 450 Crownhill Road, Higher St Budeaux, Plymouth, PL5 2QT £ 380.00

Providing a suitable coffin - All Coffins are fully lined with suitable fittings - Designs chosen by arranging client **From £250.00**

Visiting of the deceased person for family and friends, by appointment with the funeral director (where visiting is requested by the arranging client) £ 000.00

At a date and time you agree with the funeral director, taking the deceased person to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle £ 550.00

UNATTENDED FUNERAL (funeral director's charges only) £ 1,018.00

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (funeral director's charges only) £ 1150.00

Cremation (funeral director's charges, Direct Cremations Eco Coffin & cremation fee) £ 1568.00

FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the burial fee £ 770.00 - £ 1640.00

In this local area, the typical cost of the burial fee for local residents is £ 1420.00

For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.

For an Attended cremation funeral, the cremation fee. £ 755.00 - £ 1075.00

In this local area, the typical cost of a cremation for local residents is £1075.00

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them.

Examples include:

Additional mileage (price per mile) £ 1.50

Collection and delivery of ashes £ 000.00

Embalming £ 160.00

Funeral officiant (e.g. celebrant, minister of religion etc.) £ 248.00

Services supplied outside of normal office hours £ 000.00

Additional transfers of the deceased person (e.g. to their home, to a place of worship etc.) (price per transfer) £ 180.00

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.



EXTRACT FROM FEES AND CHARGES

Cemeteries and Crematoria



Burial		
100 years		
Exclusive Right of Burial		£2310
Interment: over 18 years		£1420
Use of chapel		£280
Turfing		£120
	Total	£4130
50 years		
Exclusive Right of Burial		£1440
Interment: over 18 years		£1420
Use of chapel		£280
Turfing		£120
	Total	£3260
25 years		
Exclusive Right of Burial		£840
Interment: over 18 years		£1420
Use of chapel		£280
Turfing		£120
	Total	£2660
Interment: 0 – 18 years		FREE
Interment in which an exclusive right of burial has not been granted		£935
Cremation		
Child: 0 – 18 years		FREE
Over 18 years – 45 minute time slot (30 minute service)		£1075
Over 18 years – 60 minute time slot (45 minute service – 12.15pm only)		£1170
No service (attended by 4 mourners in chapel for 5 minutes)		£770
No service (unattended)		£550
Use of chapel for 45 minutes for a memorial service		£280
Memorials (mason permit fee)		
Headstone		£200
Small book/recumbent cross/granite tablet/sloping block etc.		£90
Vase		£75
Additional inscription		£70

All the above fees are with effect from 1st January 2023 and are exempt of VAT



fsb
MEMBER



Company Number: 12218231

Registered Address: 450 Crownhill Road, Plymouth, Devon PL5 2QT

Clifford's Family Funeral Directors limited: Contract/Terms & conditions

By signing this contract I _____ confirm that the funeral arrangements and estimate of charges are in accordance with my specifications. Giving full permission to Clifford's Family Funeral Directors Limited to act on my behalf to organise and undertake funeral arrangements.

I give full permission to the staff of Clifford's Family Funeral Directors Limited to remove the deceased person from the place of death/ rest and transfer them to their premises. Also giving permission for the staff to care for the deceased as they deem necessary, including the removal of any medical implants, for example pacemaker whilst advising myself on all procedures. I also understand that embalming will only be carried out if discussed during the arrangement at my request & consent is given.

Data Protection

I understand and consent for my personal data to be shared with relevant third parties on my behalf in accordance with funeral arrangements. Some examples of such third parties include Crematoria, Ministers, Celebrants, Florists, Doctors and Hospitals. I agree funeral ceremony details can be shared publicly unless otherwise stated. I understand third parties may need to contact me or Clifford's staff directly, I also give permission for my personal data to be held securely at the premises. I understand that my personal data will be kept for up to six months after contacting Clifford's Family Funeral Directors Limited and that summary records of funerals are kept in case of needing services again in the future. I understand that financial records are held for six years for HMRC purposes.

Appointments & Notice:

I understand that in respect of other families currently in the care of Clifford's Family Funeral Director's Limited that myself & others will not show up at Clifford's unannounced in order to maintain/protect theirs & our privacy/confidentiality. I understand that if myself or others have not made an appointment directly with a staff member at Clifford's Family Funeral Directors Limited that their availability for myself and others cannot be guaranteed. I understand that to guarantee a Clifford's staff member is available to help myself & others that I must have called in advance & confirmed a staff member's availability for my potential arrival or if I have made an appointment prior. I understand that if I arrive at Clifford's early or late for my confirmed appointment that I may be asked to wait or depart accordingly so as not to encroach on the privacy of other families in their care.

Deadlines & Confirmations:

I understand that Clifford's staff will advise me of every third party deadline which I need to have confirmed decisions for or completed tasks by. I understand that Clifford's staff cannot guarantee third party availability, deliveries, action or cooperation if I have not met deadlines or confirmations that they have advised me of & I take full responsibility if any delays or complications are as a result of me having not met these confirmed timescales.

Health & Safety

I understand any children on Clifford's premises are the sole responsibility of the parent/guardian & not that of Clifford's Family Funeral Directors Limited Staff or any third parties involved. I understand that any child under three years of age must use a child travel seat/restraint when travelling in any of the company vehicles and this is to be supplied and fitted by the parent/guardian. I understand that the staff at Clifford's Family Funeral Directors limited will advise and guide to the best of their ability for my/everybody's wellbeing and safety in any given setting. If I choose to disagree with any advice given; I confirm that I take full responsibility for doing so.

Visiting & Care

By signing this document I (Next of Kin/Arranging Client) confirm that I understand the staff from Clifford's Family Funeral Directors Limited will advise me to the best of their feelings and knowledge. I understand that visiting my loved one may be potentially harmful/upsetting due to the natural occurrences, changes caused by someone's passing. Examples of such upsetting/harmful situations include effects of injury/accident, potential health & safety risk due to lifestyle of the person, potential risk of infection. I accept responsibility for the emotional, mental or physical effects this could have on me/others at this time & thereafter. I am aware that I will need to inform other individuals who might wish to visit, view, dress or prepare the deceased of all known information for their own health and safety. I therefore take sole responsibility for my wellbeing and the wellbeing of others who wish to visit.

Estimate & Costing

I confirm that I have been given a written estimate of chosen services including professional fees, additional costs and disbursements. I understand that the estimated invoice is subject to change depending on any further choices or influences outside of the funeral directors control. I agree to settle the full account before the funeral service (Three working days before the date of a cremation ceremony/five working days before the date of a burial ceremony) I understand that Clifford's Family Funeral Directors are unable to conduct any funeral ceremony unless the disbursements have been settled. The final invoice will be submitted within four working days of signing these terms and conditions, unless final decisions are to be made on my part. I understand that payments can only be made via online transfer/bank transfer/cheque/cash (cash will incur and additional cost due to banking fees) I understand that if I fail to pay the full account within 21 days from the time of invoice; a debt collector will be instructed to act on the funeral directors behalf. I also understand that I will be liable for any court fees or legal costs incurred.

Donations

I understand that any donations collected are not administered by Clifford's Family Funeral Directors limited. It has been verbally explained the retiring collections procedure, understanding that I will be responsible for the administration of donations for the chosen charity. On receiving the collections insert it has been agreed that both myself and the funeral director do not know the amount of monies collected, I will sign to say I have received them and take full responsibility following the service.

Right to cancel

I acknowledge that I have the right to cancel at any time of signing this contract. I acknowledge that Clifford's Family Funeral Directors Limited will accept cancellation via email/letter. I understand that any costs incurred will still be required up to the date of cancellation. I understand that I will be asked for payment if the executor or other person(s) I have named is unable or unwilling to settle the funeral account. I confirm that I have the authority to arrange this funeral and have read and understood the terms and conditions above.

